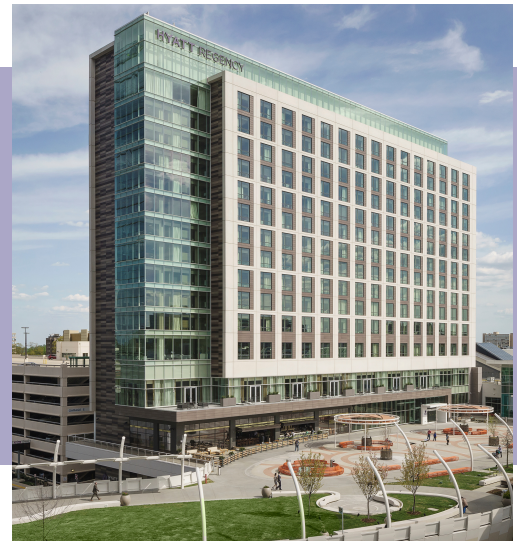




**HYATT
REGENCY®**
TYSONS CORNER CENTER



We have taken the following steps as we prioritize the wellness of our guests and staff.

Our on-site Hygiene Manager will be responsible for the daily implementation of our new operational guidance and protocols, some of which are included below:

FRONT DESK & GUEST SERVICE

- Floor markings, signage, and other guiding equipment to aid guests and colleagues in practicing social distancing.
- No-touch payment via World of Hyatt application.
- Sanitized all key cards before placing them into keycard sleeves. Room keys should be returned to designated boxes during checkout.
- Hand sanitizer will be available at each check-in station.
- Sanitize luggage carts after each use.
- Provide sanitizing amenities to guests at the front desk, upon request.



HOUSEKEEPING

- Housekeeping will use contactless guest servicing of guest rooms.
- Housekeeping will wear proper PPE.
- Approved Ecolab cleaning products in accordance with CDC disinfecting guidelines.
- Housekeeping provides light service daily replenishing the terry, making the bed, and discarding trash. Full service of your room will be provided every third day.
- Contactless delivery of amenities.

Tyson's
CORNER CENTER®

A Note From Our Neighbors

There is no higher priority than the health and wellness of our guests, employees, retailers, and community members. We are following CDC guidelines on cleaning and social distancing, and adhering to our local government ordinances. For more information on how we're providing a welcoming shopping experience visit www.macerich.com/COVID19

MEETING & PUBLIC SPACE

- Meeting center HVAC pressure adjusted to filter or replace all air in the meeting space every 15 minutes.
- Sanitize high-touch event venue equipment before the meeting starts and during refresh breaks. Linen refreshed as requested.
- Sanitize all high-touch AV equipment based on CDC disinfectant formula of 70% isopropyl alcohol and 30% water.
- Hand sanitizer stations in event venues and public spaces.
- Provide sanitizing wipes in event venues so guest personal items can be self-cleaned, based on their preference.
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- Make masks and gloves available, depending on guests' preferences.
- Discontinued items which cannot easily be sanitized, such as pads and pens including water stations. Available Upon Request.
- Provide virtual meeting attendance participation in partnership with AV.
- Provide standing space in the rear of the room for self-distancing.
- Customize seating arrangements to include social distancing, upon request.
- Assist meeting contact with any specific concerns they have regarding their meeting requirements.



FOOD & BEVERAGE SERVICE

- Tables and seating are arranged to support social distancing. Based on request
- Single-use menus and QR contact-less ordering are available in restaurant.
- If providing buffet service, hotel colleagues will serve food from the buffet with gloved hands eliminating self-service.
- Utilize sneeze guards and protective barriers on all buffets.
- Minimal contact with the delivery of room service.
- Servers, Chefs, Bartenders, and Setup teams will wear masks.
- Replace tabletop shared condiments with individually packaged items or hotel colleagues will offer to serve.
- When practical, use high-quality packaged items for all buffets and Market items.
- Place hand sanitizer stations at entry points for Barrel & Bushel, and meeting rooms.
- Provide sanitizing wipes where guests are seated, upon request.

Safety First, Wellbeing Always

Our top priority for welcoming guests and colleagues back to Hyatt properties is doing it safely, with your wellbeing in mind.

Guided by our purpose of care and experience delivering world-class hospitality for more than 60 years, Hyatt's Global Care & Cleanliness Commitment builds on our existing rigorous safety and cleanliness protocols and includes:

- GBAC STARTM cleanliness and training accreditation process through the Global Biorisk Advisory Council (GBAC) at all Hyatt hotels.
- Trained Hygiene & Wellbeing Leader or team at all locations, responsible for their hotel adhering to new operational protocols and training.
- Cross-functional panel of trusted medical and industry advisors—including experts from Cleveland Clinic—to help us fine-tune safety protocols and consider various aspects of the entire hotel experience.

[Hyatt Global Care & Cleanliness Commitment - Click Here](#)