

# Best Practices for Data Supervisors in Pharmacovigilance

## Virtual Live Training Course

28-30 September 2021 13:00-19:00 CEST

### OVERVIEW

Advances and developments in data use in pharmacovigilance are driving new training needs and demands. The sheer volume of data, along with the enforcement of new ISO standards for Individual Case Safety Reports, have created a pressing need for industry best practices to cover numerous aspects of working the data. These include data entry conventions, management data, quality assurance and preparing to work with AI tools, all within the limitations imposed by the EU GDPR.

### LEARNING OBJECTIVES

At the conclusion of this virtual live course, participants will be able to:

- Apply knowledge of the industry best practices at your supervisory/managerial job
- Understand most important impacts of the new regulatory requirements stemming from ISO/HL7 27953-2, ICH E2B(R3), and their implementation guides in the EU and US
- Orient yourself in the context of near future upcoming revisions of ICH E2D, and impact of US Sentinel and EU Darwin projects
- Acquire conflict resolution skills related to contradictory guidelines and legislation, data exchange partner practices, and legacy practices
- Improve your defensive skills for your data management practices in front of inspectors and auditors
- Get ready for upcoming AI tools in pharmacovigilance

### KEY TOPICS

- Industry Best Practices in Data Entry and Data Management
- ISO ICSR implementation in EU, US, and UK
- Highlights of EU GVP Module VI and other influential regulatory guidelines all supervisors must know
- Considerations of ICH E2 series and CIOMS guidelines in terms of their influence on global data management practices
- Conflict resolutions – contradictory guidelines, partner practices, legacy practices, local versus global approaches
- Defence of your data management practices in front of inspectors and auditors
- Work with emerging AI tools

### WHO WILL ATTEND

This course is intended for the professionals working within the pharmaceutical industry, academia, governmental institutions as well as IT solution providers in pharmacovigilance, drug safety, quality assurance/quality control, and IT and validation positions.

Level: Intermediate

### FACULTY

#### Jan Petracek

Director  
Institute of Pharmacovigilance  
Czech Republic

#### Gro Laier

Principal Safety Lead  
BASE life science  
Denmark

#### Jan Kolouch

Head of Pharmacovigilance and Clinical  
Safety  
PVpharm  
Czech Republic

#### Robert Scheiner

CIO  
iVigee  
France



## DAY 1

13:00 WELCOME AND INTRODUCTION

13:30 SESSION 1

### DATA FLOW IN THE PHARMACOVIGILANCE SYSTEM - BEST DESIGNS

*Jan Petracek*

Design of the pharmacovigilance data flow is one of the key decisions MAHs must ensure early on in the system setup. Author will share the best practices and examples of this setup and explore pros and cons for various approaches.

- Data Flow
- PSMF
- Conventions
- Interfaces

15:00 BREAK

15:30 SESSION 2

### REVIEW OF DATA RECORDING CONVENTIONS EXAMPLES

*Gro Laier*

Life review of the approaches companies may choose for data recording, including various types of conventions, choice and design of reference safety information, and resolution of conflicts between various regulatory requirements. Legal basis underpinning these decisions will be provided for practical use.

- Data Recording Conventions
- Data Entry Conventions
- Data Coding Conventions
- Legislation locally and globally
- Resolution of the conflicts between local and global approaches
- Reference Safety Information
- Case Examples

17:00 Q&A

17:30 END OF DAY 1

## DAY 2

13:00 SESSION 3

### WORK WITH EUDRAVIGILANCE

*Jan Kolouch*

EudraVigilance rules represent a good example of the prominent detailed regulatory requirements for data structure and data quality in pharmacovigilance. As the EudraVigilance rules are not fully harmonised with globally applicable rules, advanced knowledge and tips for practical and compliant solutions will be shared by the expert speaker.

- EudraVigilance Business Rules
- Most typical conflicts between the EV rules and company rules
- Examples of the good data flow for Electronic Data Exchange with EV, or using EV
- Resolution of the conflicts between local and global approaches
- Case Examples

14:30 BREAK

15:00 SESSION 4

### CONFLICT RESOLUTION EXERCISE

*Gro Laier*

Grey zones of regulations and standards lead to number of conflicts between jurisdictions as well as practices between SDEA partners. Global pharmacovigilance system must deal with them all in an effective manner. Best practices ensuring this global-local effective solutions will be presented on real life examples.

- SDEAs
- Typical conflict areas and their solution

16:30 BREAK

17:00 SESSION 5

### DATA QUALITY CHECK OF ICSRS ENTERED IN ISO ICSR STANDARD

*Jan Kolouch*

ISO ICSR standard becomes required reality globally. Issues of transition, migration, and implementation of the new standard in data management practices are growing. This session explores the typical challenges and their best solutions.

- ISO ICSR standard principles
- Applicable principles of QC and QA
- Transition
- Migration
- Links with IDMP
- Challenges and solutions

18:30 Q&A

19:00 END OF DAY 2

## Continuing Education

The Swiss Association of Pharmaceutical Professionals (SwAPP) and the Swiss Society for Pharmaceutical Medicine (SGPM) have accredited this training course with 10.5 credits.



## DAY 3

### 13:00 SESSION 6

#### TRAINING OF AN AI MACHINE

**Robert Scheiner**

Real life example of the approach to Machine learning in data processing. Trials and errors, what worked and did not work so far. Session includes all data supervisors need to know about these new approaches.

- Machine learning principles overview
- Oversight of Machine Learning
- Validation of Machine Learning
- Deployment and auditing
- Ongoing improvement

### 14:30 BREAK

### 15:00 SESSION 7

#### DEFENCE OF YOUR DATA MANAGEMENT PRACTICE IN FRONT OF AN INSPECTOR/AUDITOR

**Jan Petracek, Gro Laier and Jan Kolouch**

Practical examples of defences you can use for your choices in data management practices. Exercises for the group.

- Tricky audit and inspection questions
- Defence of conventions
- Defence of validation
- Gray zones in data processing
- Examples and practical exercises

### 16:30 Q&A

### 17:00 END OF THE VIRTUAL LIVE TRAINING COURSE

## | System Requirements

To test your system compatibility, please click on the link:  
<https://diaglobal.zoom.us/test>

#### Operating Systems

- Windows: XP 32-bit (SP3), 2003, Vista 32-bit/64-bit, Windows 7 32-bit/64-bit
- Mac OS X: 10.5, 10.6, 10.7
- Linux: 32-bit Ubuntu 10.x, 11.x 32-bit Fedora 15/16, 32-bit Red Hat 5/6, 32-bit OpenSUSE 11.4

#### Minimum System Requirements

- Windows: Processor – Requires Sun Java 5 or higher, Recommend ActiveX be enabled for Internet Explorer
- Mac OS X: Processor – JavaScript and cookies enabled, Requires Apple Java 5 or higher, No support for Remote Access
- Linux: Processor – JavaScript and cookies enabled, Requires Apple Java 5 or higher, No support for Remote Access

#### Browsers

- Windows: Internet Explorer 6, 7, 8, 9, (Win7 Only), Firefox latest (32-bit), Chrome latest
- Mac OS X: Safari 4-Mar; Firefox 2/3/3.5
- Linux: Mozilla 1.7, Firefox 2/3/3.5

#### Internet Connection Speed

- Windows: Intel or AMD processor (1GHz or faster), At least 512 MB RAM (at least 2 GB RAM for Vista)
- Mac OS X: Intel processor, At least 512 MB RAM
- Linux: At least 512 MB RAM

#### Display

800x600 pixel resolution or greater (1024x768 pixels recommended).

## | Group Discounts

**Register 3 individuals from the same company and receive complimentary registration for a 4th!**

- All 4 individuals must register and prepay at the same time – no exceptions
- DIA will apply the value of the lowest applicable fee to this complimentary registration; it does NOT include fees for optional events or DIA membership
- You may substitute group participants of the same membership status at any time; however, administrative fees may be incurred.

Group registration is not available online and does not apply to the already discounted fees for government or charitable nonprofit/academia.

To take advantage of this offer, please print the registration form for EACH of the four registrants from your company. Include the names of all four group registrants on each of the forms and return them together via email to [basel@diaglobal.org](mailto:basel@diaglobal.org).

## | Plan Your Team's Professional Development

Why not take advantage and train your whole department (or even across different departments!) and benefit from increased:

- Focus
- Flexibility
- Convenience
- Cost Effectiveness

For more information please contact [Basel@diaglobal.org](mailto:Basel@diaglobal.org).

# REGISTRATION FORM Virtual Live Training Course

Best Practices for Data Supervisors in Pharmacovigilance # 21547  
28-30 September 2021 13:00-19:00 CEST



## REGISTRATION FEES

Registration fee includes full admission to virtual course, and electronic access to course materials.

**Please note that the full amount must be received by DIA by commencement of the course to get the electronic access to the material.** Please check:

FEES	MEMBER EARLY-BIRD valid until 3 August 2021	MEMBER valid from 4 August 2021	NON- MEMBER
INDUSTRY/ REPRESENTATIVE	€ 1'305.00 <input type="checkbox"/>	€ 1'450.00 <input type="checkbox"/>	€ 1'635.00 <input type="checkbox"/>
ACADEMIA/CHARITABLE/GOVERNMENT/NON-PROFIT (FULL-TIME)	NA	€ 725.00 <input type="checkbox"/>	€ 910.00 <input type="checkbox"/>
A special discount for SMEs on the standard fee is available for a limited number of places. To prove your status as an SME, a confirmation of the European Medicines Agency is necessary. Please contact DIA for more information.			

All registration fees are subject to VAT if applicable.

Please enter your company's VAT number: \_\_\_\_\_

If DIA cannot verify your membership upon receipt of registration form, you will be charged the non-member fee.

**Payment is due 30 days after registration and must be paid in full by commencement of the course.**

## DIA MEMBERSHIP

All nonmember fees include a one year DIA membership, at no additional cost. Explore membership benefits at [DIAglobal.org/Membership](https://diaglobal.org/Membership).

DIA membership will renew automatically at the end of the complimentary membership term, at the then current membership rates. You may cancel automatic membership renewal at any time by accessing your account online at [DIAglobal.org](https://diaglobal.org). If you would like to decline complimentary membership, please indicate your preference below.

☐ I would like to decline a one year complimentary DIA membership.

The DIA Contact Centre Team will be pleased to assist you with your registration from Monday to Friday between 09:00 and 17:00 CET. **Tel.** :+41 61 225 51 51

**Email:** [Basel@DIAglobal.org](mailto:Basel@DIAglobal.org) **Mail:** DIA, Kuchengasse 16, 4051 Basel, Switzerland

**Web:** [www.DIAglobal.org](https://www.DIAglobal.org)

## TERMS AND CONDITIONS

### Cancellation Policy

All cancellations must be made in writing and be received at the DIA office four weeks prior to the event start date. Cancellations are subject to an administrative fee:

- Industry (Member/Non-member) € 200.00
- Academia/Charitable/Government/Non-profit (Full-time) (Member/Non-member) € 100.00

If you do not cancel four weeks prior to the event start date and do not attend, you will be responsible for the full registration fee.

**DIA reserves the right to alter the venue and dates if necessary. If an event is cancelled or postponed, DIA is not responsible for airfare, hotel or other costs incurred by registered attendees. Registered attendees are responsible for cancelling their own hotel and travel reservations.**

### Transfer Policy

You may transfer your registration to a colleague prior to the start of the event but membership is not transferable. Substitute attendees will be responsible for the non-member fee, if applicable. Please notify the DIA office of any such substitutions as soon as possible.

### Event Stream and Recording

If you attend a DIA event, we make video and audio recordings of events (both face-to-face and online) that may include your participation in the event, including your image, questions and comments. To view our full photography and video recording policy, click <https://www.diaglobal.org/general/photography-policy>.

### Privacy Policy

DIA respects the privacy of all of its members and customers. To view our privacy policy, click <https://www.diaglobal.org/about-us/privacy-policy>. You agree that your personal data will be transferred to DIA in the US.

## ATTENDEE DETAILS

Please complete in block capital letters or attach the attendee's business card here.

☐ Prof ☐ Dr ☐ Ms ☐ Mr

Last Name

First Name

Job Title

Company

Address

Postal Code

City

Country

Telephone Number

Attendee email required for course material access

## PAYMENT METHODS

**Credit cards:** Payments by VISA, Mastercard or AMEX can be made by completing the details below. Please note that other types of credit card cannot be accepted.

☐ Please charge my ☐ VISA ☐ MC ☐ AMEX

Card N°

Exp. Date

Cardholder's Name

☐ **Bank transfers:** When DIA completes your registration, an email will be sent to the address on the registration form with instructions on how to complete the bank transfer. Payments in EURO should be addressed to "Account Holder: DIA." Please include your name, company, Course ID #21547 as well as the invoice number to ensure correct allocation of your payment.

Payments must be net of all charges and bank charges must be borne by the payer. **If you have not received your confirmation within five working days, please contact DIA.**

By signing below, I confirm that I agree with DIA's Terms and Conditions of booking. These are available from the office or on <http://www.diaglobal.org/EUTerms>

Date

Signature