

## Workshop on Automation and AI in Signal Management

12-13 November 2025 | 13:30-17:30 CET



### Overview

This interactive workshop explores the evolving role of automation and artificial intelligence (AI) in signal management.

Participants will gain a foundational understanding of signal detection principles and how emerging technologies from machine learning to large language models (LLMs) are reshaping traditional workflows.

The workshop combines theoretical insights with practical exercises, regulatory considerations, and real-world use cases across industry and regulatory settings.

Attendees will leave with a clearer view of where automation and AI can add value, what risks to manage, and how to begin implementing AI-enabled solutions in signal management.

### Learning Objectives

By the end of this workshop, participants will be able to:

- Define key pharmacovigilance concepts related to signal detection, including qualitative and quantitative methods.
- Explain the fundamental principles behind automation and AI, including how LLMs work.
- Identify potential risks and limitations of AI systems, such as bias, hallucinations, and regulatory challenges.
- Interpret emerging AI guidance from EU, FDA, and CIOMS in the context of signal management.
- Evaluate AI use cases in pharmacovigilance from different organizational perspectives (small, medium, large pharmaceutical companies, regulators).
- Develop initial implementation strategies for AI/automation solutions, including validation and oversight requirements.
- Apply learning through group-based case scenarios using practical tools and platforms.

### Who Will Attend

This workshop is designed for pharmacovigilance professionals seeking to understand and apply automation and AI in signal management. It is especially relevant for:

- Drug safety specialists and signal management teams looking to future-proof their practices
- Pharmacovigilance managers and QPPVs evaluating AI-based solutions
- Data scientists, PV analysts and IT professionals collaborating with PV teams on AI system implementation
- Quality assurance and compliance officers involved in system validation and oversight

Working knowledge of LLMs is recommended but not essential. Participants with prior exposure to PV signal detection will gain the most from the training, but those new to the topic will also benefit from the foundational content provided.

The course focuses on the use of automation and AI in signal management, a continuous activity throughout the product lifecycle, including clinical trials. While the topic will be addressed broadly, the primary emphasis will be on the post-marketing setting, where organizations can leverage larger data volumes and apply automation and AI more effectively.

### Faculty

#### Jan Kolouch

CEO, Strategic PV Advisor  
NextPV Services, Czech Republic

#### Luis Pinheiro

Senior Epidemiology Expert, RWE, Data Analytics and Methods Taskforce  
European Medicines Agency, Netherlands

#### Julia Appelskog

Head of QPPV Office and PV Intelligence  
CSL, Sweden

#### Philip Jones

Disease Area Cluster Lead in Safety Surveillance and Risk Management  
Pfizer, UK

#### Mina Ebeid

Genmab, US

#### Nicole Schmid Davis

Associate Director, GDS&PV Signal Detection & Risk Management Scientist  
Genmab, US

#### Michael Alexander Harborg

student worker in clinical trial analytics and visualization, Genmab, United States

### Key Topics

- Fundamentals of signal detection: definitions, detection methods, and PV context
- Introduction to AI and automation: terminology, models, and practical relevance
- Principles of LLMs and generative AI in PV
- Oversight of AI: quality control, hallucination risks, bias mitigation
- Regulatory landscape: EU AI Act, FDA AI guidance, CIOMS WG outputs
- Intellectual property, confidentiality, and ethical considerations
- Strategic planning for AI implementation in PV processes
- Practical exercise and demonstration



## DAY 1

13:30 WELCOME AND INTRODUCTION

14:00 SESSION 1

### INTRODUCTION TO SIGNAL MANAGEMENT

*Jan Kolouch*

- What is a signal
- How are signals detected
- Qualitative and quantitative methods

14:30 SESSION 2

### INTRODUCTION TO AI

*Philip Jones*

- What is automation and AI
- How does AI work, principles of LLMs
- Quality control and oversight of AI, biases, hallucinations

15:30 BREAK

15:45 SESSION 3

### AI GUIDANCE

*Julia Appelskog*

- Copyright, intellectual property, confidentiality
- AI guidance – EU AI act, FDA guideline, CIOMS XVI AI working group draft guidance

16:45 SESSION 4

### GROUP WORK WITH PRACTICAL EXERCISES

*Jan Kolouch*

- Practical work with LLMs

17:30 END OF DAY 1

## DAY 2

13:30 SESSION 5

### IMPLEMENTATION STRATEGY (E.G., PROOF OF CONCEPTS, VALIDATION, APPROACHES TO FOLLOW)

*Mina Ebeid, Nicole Schmid Davis, Michael Harborg, Jan Kolouch and Julia Appelskog*

- Use case scenario – small/medium organisation
- Use case scenario – implementation of automation for medium sized organization
- PoCs, validation, and approaches to follow

15:30 BREAK

15:45 SESSION 6

### GROUP WORK WITH PRACTICAL EXERCISES

*Philip Jones, Julia Appelskog, Jan Kolouch, Mina Ebeid, Nicole Schmid Davis and Michael Alexander Harborg*

- Practical work with LLMs and test data

17:00 Q&A WITH FACULTY & LUIS PINHEIRO, EMA

17:30 END OF THE WORKSHOP



**AS A PRE-REQUISITE FOR THIS VIRTUAL LIVE TRAINING COURSE, PLEASE CREATE A FREE CHATGPT AND CLAUDE ACCOUNTS.**

- Please feel free to use your company's or Pro accounts if you have these set up already.
- In case these platforms are blocked by your employer, please use your private laptop to participate at this virtual live training course.

Unless otherwise disclosed, DIA acknowledges that the statements made by speakers are their own opinion and not necessarily that of the organisation they represent, or that of the DIA. Speakers and agenda are subject to change without notice. Recording during DIA sessions is strictly prohibited without prior written consent from DIA.



## Group Discounts

**Register 3 individuals from the same company for the same course and receive complimentary registration for a 4th!\***

To take advantage of this offer, please print the registration form for EACH of the four registrants from your company. Include the names of all four group registrants on each of the forms and return them together via email to [basel@diaglobal.org](mailto:basel@diaglobal.org).

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DIA is an independent, non-profit organisation has its Global Center in Washington, DC, USA with the European office in Basel, Switzerland, and additional regional offices in Horsham, Pennsylvania, USA; Tokyo, Japan; Mumbai, India; and Beijing, China



## Technical Requirements

To test your system compatibility, please click on the link: <https://diaglobal.zoom.us/test>

For further information on system requirements, please visit the website:  
<https://www.diaglobal.org/General/System-Requirements>



## Continuing Education

The Swiss Association of Pharmaceutical Professionals (SwAPP) and the Swiss Society for Pharmaceutical Medicine (SGPM) have accredited this training course with 6,5 credits.



# REGISTRATION FORM

Automation and AI in Signal Management Virtual Live Training Course # 25558  
12-13 November 2025 | 13:30-17:30 CET

## REGISTRATION FEES

Registration fee includes full admission to virtual course, electronic access to training course materials.  
**Please note that the full amount must be received by DIA by commencement of the course to get the electronic access to the material.** Please check:

FEES	MEMBER EARLY-BIRD valid until 17 Sep 2025	MEMBER valid from 18 Sep 2025	NON- MEMBER
INDUSTRY/ REPRESENTATIVE	€ 900.00 <input type="checkbox"/>	€ 1'000.00 <input type="checkbox"/>	€ 1'260.00 <input type="checkbox"/>
ACADEMIA/CHARITABLE/GOVERNMENT/NON-PROFIT (FULL-TIME)	NA	€ 500.00 <input type="checkbox"/>	€ 760.00 <input type="checkbox"/>
A special discount for SMEs on the standard fee is available for a limited number of places. To prove your status as an SME, a confirmation of the European Medicines Agency is necessary. Please contact DIA for more information.			

All registration fees are subject to VAT if applicable.

Please enter your company's VAT number: \_\_\_\_\_

If DIA cannot verify your membership upon receipt of registration form, you will be charged the non-member fee.

**Payment is due 30 days after registration and must be paid in full by commencement of the course.**

### DIA MEMBERSHIP

All nonmember fees include a one year DIA membership, at no additional cost. Explore membership benefits at [DIAglobal.org/Membership](https://www.diaglobal.org/Membership).

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☐ I would like to decline a one year complimentary DIA membership.

The DIA Contact Centre Team will be pleased to assist you with your registration from Monday to Friday between 09:00 and 17:00 CE(S)T. **Tel.** :+41 61 225 51 51

**Email:** [Basel@DIAglobal.org](mailto:Basel@DIAglobal.org) **Mail:** DIA, Küchengasse 16, 4051 Basel, Switzerland

**Web:** [www.DIAglobal.org](https://www.DIAglobal.org)

## ATTENDEE DETAILS

Please complete in block capital letters or attach the attendee's business card here.

☐ Prof ☐ Dr ☐ Ms ☐ Mr

Last Name

First Name

Job Title

Company

Address

Postal Code

City

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Telephone Number

Attendee email required for course material access

## TERMS AND CONDITIONS

### Cancellation Policy

All cancellations must be made in writing and be received at the DIA office four weeks prior to the event start date. Cancellations are subject to an administrative fee:

- Industry (Member/Non-member) € 200.00
- Academia/Charitable/Government/Non-profit (Full-time) (Member/Non-member) € 100.00

If you do not cancel four weeks prior to the event start date and do not attend, you will be responsible for the full registration fee.

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### Transfer Policy

You may transfer your registration to a colleague prior to the start of the event but membership is not transferable. Substitute attendees will be responsible for the non-member fee, if applicable. Please notify the DIA office of any such substitutions as soon as possible.

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Please complete payment within 7 days of receipt of the payment link.

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