

Will there be a Face-to-Face Event?

No: After much discussion, consideration, and taking into account the health and safety of our entire DIA Community, the DIA 2020 Global Annual Meeting will be offered virtually, on the original dates of June 14-18. While we are disappointed that we will not meet in person in Washington, DC, the DIA Community has worked together to create an incredible, mission-driven event that is virtually unbound by time and space!

Is registration open for DIA 2020's Virtual Meeting?

Yes, and we'd love to see you!

Why did DIA decide to transition DIA 2020 to a Virtual Meeting?

DIA's mission—to work across the healthcare continuum to ensure patients have the therapies needed—couldn't be more essential. Recognizing that this mission is global and timeless, we wanted to provide a digital venue that serves as an outlet for channeling the purpose and passion of our stakeholders and serves as an information source to the world. We must continue to encourage and support scientific and technological knowledge-sharing for public health impact in all forms. The virtual space and the support of our unwavering stakeholders makes that possible this year.

When will the Virtual Meeting take place?

The virtual meeting will take place June 14-18, 2020. There will be no face-to-face Global Annual Meeting this year.

What are the advantages of the Virtual Meeting?

We're glad you asked! The DIA 2020 Virtual Meeting Program Committee has worked hard to maintain all the scientific content that is a hallmark of DIA. The interactive, multi-day event will remain—and will stay true to our focus on the future of health. We'll be joined by experts and regulatory authorities from around the world, and our popular learning tracks and DIAMond sessions are back!

Virtually, though, there will be even more flexibility for both networking and learning. Exclusive recorded content will be made available beginning May 15 for registered attendees, and during the meeting, live content sessions will be augmented with virtual chat sessions allowing for real-time interaction with the speakers during their presentation! Miss a session? No problem! All registered attendees will have full access to recordings of the meeting sessions for two months after the meeting is over. With a breadth of exhibitor offerings, including showcased landing pages, highlighted learning sections, and 1:1 networking space for attendees, together we will advance science and technology for public health impact, making those connections regardless of where we sit physically.

What if I can't attend the Virtual Meeting live? Will sessions be recorded?

Yes, all sessions presented virtually will be recorded and made available post-meeting.

When will the recordings be made available?

Most recordings will be available immediately upon the conclusion of the meeting (June 18), with the remaining posted shortly after.

I need to cancel my hotel room. What should I do?

DIA will take care of any reservation booked through onPeak, DIA's official housing bureau, and will cancel them for you automatically. No further action is required on your part.

Registrants who booked housing through other sources or directly with hotels must cancel their own reservations.

Will attendees and exhibitors be refunded for airline tickets?

Registrants are responsible for canceling their own airline reservations. DIA is not responsible for any airfare or other costs incurred by registrants.

Will paid attendee badge registrations be refunded?

We'll automatically transfer all attendee registrations to the virtual meeting, giving you access to both the live Virtual Meeting and the recorded sessions post-meeting.

Can I transfer my registration to a colleague?

Yes, if you can't attend the virtual meeting, you may transfer your registration to a colleague.

I am not sure this is for me. What is the attendee refund policy?

DIA is committed to our members and guests. We encourage our attendees to take advantage of the new Virtual Meeting features: additional content and continuing education credit opportunities, DIA NOW access, live chat with experts during presentations, live Q&A, and more!

Serving as the largest, most trusted source of life science global knowledge-sharing does come with a cost for a small nonprofit—available funds are used in support of programming and membership content, including our peer-reviewed journal, DIA Global Forum, DIA Communities, and more. Refunds are available less a \$200 administrative fee for requests sent in writing to DIA four weeks prior to the start of the event.

Will exhibitors be refunded for booth space?

DIA is planning a virtual exhibit hall with opportunities for exhibitors and attendees to interact, and ways to encourage attendees to spend time with exhibitors. All exhibitors have been contacted to confirm participation status. The deadline to submit collateral for the virtual exhibits is June 3. Questions? Contact DIA@smithbucklin.com.

Can I transfer my meeting registration to a different DIA event?

No, you will not be able to transfer your registration for a different DIA event. Your registration will be automatically transferred to the DIA 2020 Virtual Meeting.

How can I network virtually?

Our meeting platform will enable you to contact other registered attendees, schedule meetings with others including exhibitors, and will have AI-powered matchmaking. There will also be breaks, virtual happy hour events, and more!

Which sessions will be available virtually?

Our program committee is working hard to update our track listings and ensure speaker logistics, and a virtual meeting agenda will be released approximately four weeks before the event. As you can expect, the DIA 2020 Virtual Meeting will cover all the key updates and information you've come to expect from our 13 educational tracks, encompassing every aspect of the healthcare product development lifecycle!

What are the technical requirements to attend the virtual version of the DIA 2020 Global Annual Meeting?

Attendees can access the virtual meeting platform via a Web browser. Most browsers will work with the platform. [Click here](#) to view additional browser information provided by Freeman, the virtual meeting platform provider.

How can I help?

DIA is always looking for volunteers, members, speakers, donors, Community members, and more!

During this critical time, there are many ways you can support DIA's mission and financial stability. Some ideas:

- Make an individual tax-deductible charitable donation
- Join DIA as a member
- Contribute your time and/or insights as part of our volunteer team
- Get intelligent insights instantly, with a subscription to DIA NOW

We want to hear from you! Please stay in touch with any additional comments, questions, or suggestions you may have as we transition to a bolder, broader learning experience—from in-person, to beyond!

For any additional comments and/or questions, please contact CustomerService@DIAglobal.org.