How to Prepare for Pharmacovigilance Audits and Inspections

Course Overview
Every pharmacovigilance function will, at one time or another, undergo governmental or health authority inspections as well as audits by license partners, internal auditors and others. The course will teach you how to prepare for an audit / inspection from the time of the receipt of the announcement (or of the arrival of the inspectors at your doorstep) to the conclusion of the audit or inspection.

Who Will Attend
Professionals who work in:
• Pharmacovigilance / Drug safety (QPPV)
• Regulatory Affairs
• Quality & Compliance
• Information Technology
• Medical Information
• Risk Management
• Compliance
• Pharmacovigilance Auditors
• Management Staff Responsible for Running Inspections
• Employees (directly and indirectly) Involved in Inspections

Learning Objectives
At the conclusion of this course, participants should be able to:
• Participate in audits / inspections and mock audits / inspections
• Assess how to handle the actual audit / inspection and responses to requests and findings based on
  • the understanding of audit / inspection methodology
  • the legal basis of inspections or
  • the contractual basis of audits and
  • the appreciation of regional differences
• Prepare responses to audit / inspection findings, including responses and corrective/ preventive action (CAPA) plans
• Prepare their function for an audit / inspection: roadmap, teams, tasks, and documents
• Assess regional differences with respect to European and US FDA inspections

Course Faculty
Thomas Steinbach
Former Qualified Person for Pharmacovigilance, Pharmacovigilance Expert, London, United Kingdom

About the Drug Information Association
The DIA is a professional association of approximately 18,000 members worldwide who are involved in the discovery, development, regulation, surveillance or marketing of pharmaceuticals or related products. We are committed to the broad dissemination of information on the development of new medicines or generics and biosimilars, with continuously improved professional practice as the goal. The DIA is a financially independent non-profit organisation that funds itself from meeting and membership fees. The voluntary efforts of DIA members and speakers allow the DIA to organise conferences, workshops and training courses and provide publications at a reasonable, competitive cost.

This course has limited capacity.
Register early.
AGENDA

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>08:30</td>
<td>Registration</td>
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<tr>
<td>09:00</td>
<td>Start of Training Course</td>
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<td></td>
<td>Coffee Break</td>
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<tr>
<td>12:30</td>
<td>Lunch</td>
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<tr>
<td>13:30</td>
<td>Continuation of Training Course</td>
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Session 1
The Basics
Presentation

Session 2
European and FDA Inspections
Presentation

Session 3
Pharmacovigilance Requirements and Findings
Introductory presentation and group work

Session 4
Responding to the Findings and Preparing the CAPA
Introductory presentation and group work

Session 5
Onsite Audit / Inspection
Introductory presentation, group work and role play

Session 6
Preparation for Audits and Inspections
Introductory presentation and group work

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Unless otherwise disclosed, DIA acknowledges that the statements made by speakers are their own opinion and not necessarily that of the organisation they represent, or that of the Drug Information Association.

Speakers and agenda are subject to change without notice. Recording of any DIA tutorial/workshop information in any type of media, is prohibited without prior written consent from DIA.

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Hotel Information

The DIA has blocked a limited number of rooms at the:

Holiday Inn Kings Cross
1 Kings Cross Rd.
London
WC1X 9HX
United Kingdom

Tel.: +44 (20) 783 33 900 - Fax: +44 (20) 791 76 163
www.holiday-inn.com

at the special rate of:
Single room: GBP 140.00
These rates are per room and night and include service, taxes, VAT and buffet breakfast
To reserve a room, please call the hotel.

IMPORTANT: To be assured of accommodation at the Holiday Inn Kings Cross, registrants are recommended to complete their reservation by 7 September 2010 at the latest. Reservations received after that date are subject to availability.

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How you, your colleagues and company can benefit:

- Up-to-the-minute knowledge of important industry hot topics and latest developments
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- Expert training from professional faculty actively practising in their particular discipline
- Networking opportunities
- Limited attendance allows for a more personal quality learning experience
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DIA UPCOMING TRAINING COURSES IN 2010

Clinical Research

Advanced GCP Study Monitoring
4 June 2010 | Prague, Czech Republic | ID 10560
19 November 2010 | Paris, France | ID 10561

Clinical Project Management in Europe – Part I
22-24 September 2010 | Basel, Switzerland | ID 10544

Clinical Statistics for Non-Statisticians
13-14 September 2010 | Paris, France | ID 10542

Essentials of Clinical Study Management
5-7 May 2010 | Vienna, Austria | ID 10527
10-12 November 2010 | Lisbon, Portugal | ID 10528

Practical GCP Compliance Auditing of Trials & Systems
6-8 October 2010 | London, United Kingdom | ID 10546

Safety and Pharmacovigilance

Excellence in Pharmacovigilance: Clinical Trials and Post Marketing
25-29 October 2010 | Vienna, Austria | ID 10533

Introduction to Signal Detection and Data Mining in Pharmacovigilance
26 April 2010 | Paris, France | ID 10550
7 October 2010 | London, United Kingdom | ID 10558

How to Prepare for Pharmacovigilance Audits and Inspections
27 April 2010 | Paris, France | ID 10551
8 October 2010 | London, United Kingdom | ID 10559

Medical Approach in Diagnosis and Management of ADRs
13-14 September 2010 | Paris, France | ID 10531

Practical Guide for Pharmacovigilance: Clinical Trials and Post Marketing
2-4 June 2010 | Prague, Czech Republic | ID 10525
1-3 December 2010 | Paris, France | ID 10526

25 June 2010 | London, United Kingdom | ID 10568

EudraVigilance Information Day at the European Medicines Agency
22 June 2010 | London, United Kingdom | ID 10534
19 October 2010 | London, United Kingdom | ID 10535

EudraVigilance (EV) and EudraVigilance Medicinal Product Dictionary (EVMPD)
Courses throughout the year | European Medicines Agency, London, UK and selected European cities
For course details on EV, please visit www.diahome.org > Training > EudraVigilance > Click on Related Courses

Non-Clinical Sciences

Non-Clinical Safety Sciences and Their Regulatory Aspects
22-26 November 2010 | Lisbon, Portugal | ID 10562

All Curricular Areas

Crisis Management
3-4 June 2010 | Basel, Switzerland | ID 10563
14-15 October 2010 | Paris, France | ID 10564

For more information and a complete listing of all training courses, please visit www.diahome.org and click on Training.
REGISTRATION FORM
How to Prepare for Pharmacovigilance Audits and Inspections
8 October 2010 | Holiday Inn Kings Cross, London, UK

If DIA cannot verify your membership upon receipt of registration form, you will be charged the non-member fee. Registration fee includes course material. The fee is inclusive of lunch and coffee breaks of EUR 125.00 per day.

<table>
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<th>CATEGORY</th>
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TOTAL AMOUNT DUE: € ____________________________

RESPONSIBILITY/INTEREST AREA | Please select one Primary Interest Area (P) and one Secondary Interest Area (S) by placing a P or S on the appropriate line.

- __ Advertising & Promotion
- __ Clinical Data Management/ eClinical
- __ Clinical Research
- __ Clinical Safety/Pharmacovigilance
- __ Document Management/ eSubmissions
- __ Manufacturing
- __ Medical Communications
- __ Medical Writing
- __ Nonclinical
- __ Outsourcing
- __ Comparative Effectiveness/Health Technology Assessment/Evidence-based Medicine
- __ Pharmacology
- __ Pricing/Reimbursement
- __ Project Management
- __ Professional Education, Training & Development
- __ Public Policy/Law/Corp. Compliance
- __ Quality Assurance/Quality Control
- __ Regulatory Aff airs
- __ Research & Development
- __ Statistics
- __ Strategic Planning
- __ IT/Validation

REGISTRANT

PLEASE COMPLETE IN BLOCK CAPITAL LETTERS OR MAKE REGISTRATION EVEN SIMPLER BY ATTACHING THE REGISTRANT'S BUSINESS CARD HERE

☐ Prof. ☐ Dr. ☐ Ms. ☐ Mr.

Last Name
First Name
Company
Job Title
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Postal Code
City
Country
Telephone
Fax (Required for confirmation)
Email (Required to receive presentation download instructions)

PAYMENT METHODS - CREDIT CARD PAYMENT IS PREFERRED

☐ Please charge my credit card - credit card payments by VISA, Mastercard or AMEX can be made by completing the relevant details below. Please note that other types of credit card cannot be accepted.

☐ VISA ☐ MC ☐ AMEX

Card Number
Exp. Date
Cardholder's Name
Date
Cardholder's Signature

☐ Cheques should be made payable to: D.I.A. and mailed together with a copy of the registration form to facilitate identification to:
D.I.A., Elisabethenanlage 25, Postfach, 4002 Basel, Switzerland

☐ Bank transfers: When DIA completes your registration, an email will be sent to the address on the registration form with instructions on how to complete the bank transfer. Payments in EURO should be addressed to “Account Holder: DIA,” including your name, company, Meeting ID# 10559 as well as the invoice number to ensure correct allocation of your payment. Payments must be net of all charges and bank charges must be borne by the payer.

Persons under 18 are not allowed to attend DIA meetings.

CANCELLATION POLICY

Cancellations must be made in writing and be received at the DIA Europe office five working days prior to the course start date.

Cancellations are subject to an administrative fee: Full Meeting Cancellation: Industry (Member/Non-member) = € 200.00 - Government/Academia/Non-profit (Member/Non-member) = € 100.00

Registrants who do not cancel five working days prior to the course start date and do not attend, will be responsible for the full registration fee. DIA Europe reserves the right to alter the venue and dates if necessary. If an event is cancelled DIA Europe is not responsible for airfare, hotel or other costs incurred by registrants. Registrants are responsible for cancelling their own hotel and travel reservations.

Transfer Policy

You may transfer your registration to a colleague prior to the start of the event but membership is not transferable. Substitute registrants will be responsible for the non-member fee, if applicable. Please notify the DIA Europe office of any such substitutions as soon as possible.

IMPORTANT:

Hotel and travel reservations should be made ONLY after receipt of written registration confirmation from DIA. If you have not received your confirmation within five working days, please contact DIA.

HOW TO REGISTER

The DIA Customer Services Team will be pleased to assist you with your registration. Please call us on +41 61 225 51 51 from Monday to Friday between 08:00 and 17:00 CET.

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Mail DIA European Office
Postfach, 4002 Basel, Switzerland

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