

How do I enroll in a Certificate Program?

Enrollment is free! Simply visit the DIA website at DIAglobal.org/certificateprograms and select the Certificate Program of interest. Select the Enroll button and follow the prompts to complete your enrollment. Once enrolled, you will be able to track your progress through the DIA Learning Center by selecting Certificate Programs from the menu.

Who is permitted to enroll in the program? Do I need to be a DIA member?

The Certificate Program is open to anyone. Although you do not need to be a [DIA member](#), members receive a discounted registration fee on most courses.

What does it cost to complete a Certificate Program?

Enrollment in the Certificate Program is free. Registration fees apply to the specific courses you choose as part of the Learning Path. The fees vary by course and you can view specific course details, including registration fees and cancellation policy, by accessing the DIA Website at DIAglobal.org. The total cost of the Patient Engagement Certificate Program can range between \$2,000 - \$2,300 USD; these fees are based on purchase of the Patient Engagement eLearning Program package.

What is the value of a DIA Certificate Program and how will it help me in my career?

DIA's Patient Engagement Certificate Program is a comprehensive program based on the [DIA Patient Engagement Competency Framework](#) developed with experts working in the field. These competencies outline the functional knowledge and skills needed to incorporate meaningful patient engagement throughout the product lifecycle and embed patient focus into the culture of an organization. By successfully completing the Patient Engagement Certificate Program, you will demonstrate achievement of the competency framework that will help you in your role, as well as better prepare you for future career growth.

What is a digital Badge?

A digital [badge](#) is a digital representation of your accomplishment. Badges can be shared and verified online in a way that is easy and secure. They contain detailed information that provides context around what exactly was achieved, the organization that recognizes the achievement, and the individual who earned the recognition.

What are the benefits of a badge?

Representing your skills as a badge allows you to share your abilities online in a way that is simple, trusted, and can be easily verified in real time. Badges provide employers and peers concrete evidence of what you did to earn the credential.

When does the Certificate Program start? How often are courses available?

You can enroll in the Certificate Program at any time. The Patient Engagement Certificate Program includes only online learning courses, so you may complete them at your convenience from your home or office. You will have access to the online course(s) for one year from date of enrollment.

What are the requirements to complete the Patient Engagement Certificate Program?

Program participants are required to earn 6 credits to complete the Program Track and pass the exam with a score of 75% or better to complete the certificate program.

What delivery methods are available to Certificate Program enrollees?

The DIA Patient Engagement Certificate Program courses are offered online.

May I earn continuing education (CE) credit for participation in the certificate program courses?

All courses in the Patient Engagement Certificate Program learning path offer a form of CE credit. Please view specific courses to learn which types of credit are available and the requirements to receive credit.

How long does it take to complete a Certificate Program?

The completion time will depend on your availability and ability to register and complete the online courses.. Most people finish the program in about one year.

How do I track my completed units?

Certificate program credits can be tracked in the [DIA Learning Center](#) by selecting Certificate Programs from the menu.

Is this a *certificate program* or a *certification*? What will I receive upon completion of the program?

This is a certificate program. You will receive a certificate of completion and a digital badge upon completing the program requirements and passing the exam. Once you accept your digital badge, you may sign-in to the Credly platform to print your certificate. Select the Share link in the top right corner and then select the printer icon tab.

Individuals who complete the program and earn the certificate are certificate holders, and may not claim to be certified. The certificate term is for life.

Who are the instructors for the courses in the Certificate Program and what are their qualifications?

All faculty are subject matter experts actively practicing in the patient engagement discipline. Faculty are also knowledgeable in the instructional design process to ensure a meaningful and engaging learning experience. Faculty for each course are noted on the website, along with a brief biographical sketch.

What information does DIA, as the certificate issuer, collect about me, and how is it shared?

Please view [DIA's Privacy Policy](#) for personal information collected and how it may be shared.

Who can I contact if I have questions about the certificate program or experience difficulty accessing my information?

For assistance please contact DIA at eLearning@DIAglobal.org